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# CONTENTS

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**IN THIS ISSUE**

**OR PRACTICE**

- Unifying Expert Systems and the Decision Sciences 393  
Barry G. Silverman
- Application of State-Dependent Queues to Pedestrian/Vehicular Network Design 414  
J. MacGregor Smith

**ARTICLES**

- Solving a Class of Stochastic Minimization Problems 428  
Michael P. Bailey
- Finite-Memory Suboptimal Design for Partially Observed Markov Decision Processes 439  
Chelsea C. White, III and William T. Scherer
- Minimal Forecast Horizons and a New Planning Procedure for the General Dynamic Lot Sizing Model: Nervousness Revisited 456  
Awi Federgruen and Michal Tzur
- On Optimal Replacement Policies—Random Horizon 469  
P. K. Banerjee and S. N. Kabadi
- Co-Production Processes With Random Yields in the Semiconductor Industry 476  
Gabriel R. Bitran and Stephen M. Gilbert
- Dynamic Production Scheduling for a Process Industry 492  
Renato de Matta and Monique Guignard
- Flow Shop Scheduling With Resource Flexibility 504  
Richard L. Daniels and Joseph B. Mazzola

- Improved Algorithms for Machine Allocation in Manufacturing Systems 523  
Hans Frenk, Martine Labbé, Mario van Vliet and Shuzhong Zhang
- Return-State Independent Quantities in Regenerative Simulation 531  
James Calvin
- A Priori Optimization of the Probabilistic Traveling Salesman Problem 543  
Gilbert Laporte, François V. Louveaux and Hélène Mercure

**TECHNICAL NOTES**

- On Statistical Testing for Intransitivity in Multiattribute Consumer Preference Surveys 550  
J. P. du Preez
- A Monotonic Build-Up Simplex Algorithm for Linear Programming 556  
Kurt M. Anstreicher and Tamás Terlaky
- An Improved Algorithm for Finding Optimal Lot Sizing Policies for Finite Production Rate Assembly Systems 562  
Robin O. Roundy and Daning Sun
- Sequencing and Cooperation 566  
Imma Curiel, Jos Potters, Rajendra Prasad, Stef Tijs and Bart Veltman

**CONTRIBUTORS**

569

*Cover illustration: Three-dimensional network model of a hospital complex. From Smith, "Application of State-Dependent Queues to Pedestrian/Vehicular Network Design," p. 415.*